# <u>3 Year / 100k Mile Warranty Limited Repair/Replacement Warranty on</u> Standard/Tow Reman Engines or 12 Month/12K on Hot Street / Race Engines

Xcalibur Diesel Performance LLC warrants to the original customer named in the sales invoice (Customer) That the remanufactured long block assembly described in the invoice (Engine) will be free from workmanship defects arising out of ordinary use when installed and maintained according to Original Equipment Manufacturer (OEM) specifications, on the following terms and conditions (Limited Warranty)

In the unlikely event of failure, Xcalibur Diesel will, for a period of Thirty Six Months from the date of delivery for non-commercial applications and at it's option, repair or replace the Long Block Assembly per our terms and conditions . Please note: Commercial applications are limited to 50,000 miles. Xcalibur Diesel sole and exclusive obligation under this warranty is limited to, at Xcalibur Diesel Performance LLC's option, repair or replacement of the defective parts. NO LABOR is paid under this warranty. If the Shortblock or Longblock is build for HOT STREET or RACE USES (which is anything other than our Standard or Tow / Mild Street Type Build) then it will carry a standard 12 Month / 12,000 Mile Warranty for any workmanship defects. Standard Engines, Tow / Mild Street Engines or Hot Street/Race Engines also are not considered warranty with <a href="mailto:broke cranks">broke cranks</a>, broke or bent rods from abuse, busted, cracked, or melted pistons, or damaged from overfueling, Injector Failures, Turbo Failures, Fuel or Water in the Oil System, tuning, drag racing, sled pulling, and overall abuse of the product etc. and warranty will be voided if any type damage has been presented upon inspection.

### What is Covered:

- 1. This Limited Warranty is for 36 months from the date of delivery of the engine from Xcalibur Diesel to customer, with 100,000 mileage limitation (warranty term). If the Engine is determined by Xcalibur Diesel to be defective according to the terms of this Warranty, the repaired or replacement Engine is also covered by this Warranty.
- 2. This Limited Warranty is for repair or replacement of the defective engine, at Xcalibur Diesel's option, by Xcalibur Diesel Performance.
- 3. If a warranty is made and Xcalibur Diesel Performance LLC repairs said Engine the warranty still follows and goes from the original delivery date at stated in the warranty terms as this is a repair and not a New Purchase to restart the warranty over.

## What will VOID my warranty?:

- 1. Unprofessional Installation and/or debris entering the engine during installation
- 2. Failure due to overheating
- 3. Failure due to fuel contamination, fuel wash, or lack of lubrication.
- 4. Not priming the oil system as laid out in the warranty information and on the priming/oil break in suggested work sheet.

- 5. Using the truck for race use, truck pulling, etc.
- 6. If you owe a balance for cores whether it be Injectors, Turbos, or anything to Xcalibur Diesel Performance and do not pay that balance once a invoice is sent or we do not received the cores in 10 days from the time of the invoice it will also void the warranty of the engine and all related parts as this is stated on the same invoice as the motor as you owe a unpaid balance to Xcalibur Diesel Performance.
- 7. If damage is the result from a accident or misuse
- 8. The wrong type of fuel being used other than what the engine was designed for.
- 9. Turbocharger failure or improper installation of intake and/or exhaust manifolds.
- 10. Removal or damage of heat tabs including but not limited to melting.
- 11. Unauthorized disassembly of the Long Block Engine.
- 12. Failure from a aftermarket installation of a device not original to the vehicle, non-OEM
- 13. Installation in a application other than what the long block was made for.
- 14. NOT REPLACING THE OIL COOLER ON THE MOTOR MOST IMPORTANT ITEM TO REPLACE MUST PROVIDE RECEIPT FOR THIS REPLACEMENT FOR THE ENGINE TO BE WARRANTIED UNLESS ENGINE PURCHASED INCLUDES THE OIL COOLER.
- 15. <u>Customer Must Provide paperwork for INJECTOR TESTING OR INJECTOR REPLACEMENT ON A NEW SHORTBLOCK OR LONGBLOCK, which is just a standard all around good practice to make sure you have a healthy fuel system to start, Injector or Fuel System failures which cause damage to the engine or parts would still not be considered warranty as this is a part failure outside of the workmanship of the engine provided.</u>
- 16. <u>CUSTOMER MUST PROVIDE INSTALL MILEAGE WITH A PICTURE EMAILED TO SALES@XCALIBURDIESEL.COM</u> OR A PRINTED COPY OF INSTALLED INVOICE FROM A SHOP WITH VIN AND MILEAGE NOTED.

## **Customer or Repair Shop Obligations:**

Remanufactured Long Block or Short Block must be primed with oil before start up to prevent any damage to the engine on first start up. Goodson, Melling, MDR Tuning X Prime, etc sells a priming kit for this purpose and readily available fittings to adapt the kits to the oil pressure sensor location. It is recommend to verify oil pressure with a mechanical gauge and not rely on the factory sensor on start up.

## **Not Covered under the Warranty:**

This Limited Warranty is limited to the original Customer named in the sales invoice and is not transferable.

 Towing, labor for removal of the defective Engine or parts, reinstallation of the repaired or replacement Engine or parts, fluids, gaskets, loss of income, rental vehicles charges and other incidental expenses, are not covered by this Warranty and is the sole responsibility of the purchaser.

- 2. THIS LIMITED WARRANTY DOES NOT COVER INCIDENTAL, CONSEQUENTIAL, INDIRECT, OR SPECIAL DAMAGES, INCLUDING PHYSICAL INJURIES OR PROPERTY DAMAGE, LOSS OF USE, LOSS OF REVENUE OR PROFIT, COST OF SUBSTITUTE EQUIPMENT, REPAIR LABOR, LODGING COSTS, OR ANY OTHER INCONVENIENCE COSTS. THIS LIMITED WARRANTY REPRESENTS THE TOTAL LIABILITY OF XCALIBUR DIESEL PERFORMANCE LLC FOR ANY PRODUCT TO WHICH IT APPLIES. XCALIBUR DIESEL PERFORMANCE LLC MAKES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND WHATSOEVER, EXPRESS OR IMPLIED, AND ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR THE DISCLAIMER OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATIONS MAY NOT APPLY FOR PURCHASES IN THOSE STATES.
- 3. External components, including but not limited to control modules, pumps and injectors, turbochargers and/or service items, are not covered by this Warranty.
- 4. Damaged caused to a shortblock or longblock due to poor installation, not having the injectors cleaned and tested for proper operation or replaced with quality, OE or better equivalent parts.
- 5. Overheating, abuse or misuse, installation or modification or maintenance not according to OEM specifications, use with aftermarket control modules ("tuning/tuner/chipping"), and/or damage from accident, fire, misfuelling, or water, voids this Warranty.
- 6. THIS LIMITED WARRANTY DOES NOT APPLY OR EXTEND TO ANY PERSON OTHER THAN THE ORIGINAL PURCHASER or CUSTOMER WHO PURCHASED THE PRODUCT(S) DIRECTLY FROM XCALIBUR DIESEL PERFORMANCE LLC OR DIRECTLY FROM ANY AUTHORIZED DEALER WITHIN THE CONTINENTAL UNITED STATES OR CANADA.
- 7. Missing, altered, substituted, or replaced heat tabs or heat sensitive paint voids this Warranty.
- 8. Under no circumstances will Xcalibur Diesel be obligated to refund the purchase price, labor or any other items other than stated.
- 9. All external or parts sold and not manufactured or built by Xcalibur Diesel Performance LLC carries a Manufacturer warranty directly from the manufacturer of said parts only and Xcalibur Diesel Performance LLC is not reliable or required to carry the warranty for another manufacturers parts sold and should be dealt with directly which we can provide contact information for said manufacturer of the failed part if necessary.

Customer must complete the Warranty registration and MUST Send in required documentation requested and which is shipped with the engine and mail or EMAIL the registration to Xcalibur Diesel Performance 3694 Hwy 19 E Suite #2 Elizabethton, TN 37643 or sales@xcaliburdiesel.com within 30 days from the time that receive the engine from Xcalibur Diesel. Customer must retain a copy of the Warranty registration form as well as retain all copies of receipts showing installation, maintenance and any other items

# related to the installation of the long block assembly/short block assembly and provided them upon request.

To obtain performance of Xcalibur Diesel's obligations under this Warranty, Customer must:

- 1. Exchange the core which the Engine replaced as a complete long block assembly (no missing parts, no "junkyard/rusted" cores) by delivery to Xcalibur Diesel, title free of all liens and encumbrances, freight prepaid.
- 2. If any part is defective, malfunction, or failure in writing within the Warranty Term at our address or email sales@xcaliburdiesel.com
- 3. Deliver evidence satisfactory to Xcalibur Diesel of preventive maintenance according to OEM specs and replacement of thermostats at time engine was installed (copy of receipt for installed parts), and supply receipts and pictures ALL requested items for warranty underlined in the terms above.

#### What Xcalibur Diesel will do:

• If the inspection determines that the Engine to be defective, Customer has met all obligations under this warranty and the sales invoice, and Xcalibur Diesel determines this Warranty has not been voided, Xcalibur Diesel will supply and deliver a repaired or replacement engine back to the customer at the address given in the sales invoice, freight prepaid. Xcalibur Diesel will then keep the defect as a core if a replacement is made and reimburse customer for the freight provided the shipment was either booked through and approved freight broker or is comparably priced to what Xcalibur Diesel third party broker could have provided. Otherwise, Xcalibur Diesel will be under no obligation to pay freight or return the Engine to Customer or cover any labor cost.

Warranty Claims: Please Contact Xcalibur by calling 423-273-3316 Monday – Friday 9am-5pm EST. If the warranty claim is legitimate you may be asked to submit your claim in writing to sales@xcaliburdiesel.com or to our address 3694 Hwy 19 E Suite #2 Elizabethton, TN 37643. We may require the return of the long block assembly for inspection and testing but some cases warranty issues can be resolved quickly and on site.

## **Core Return:**

The old Engine core or long block assembly must be returned for credit. No holes in the block or missing parts. Missing parts, damaged crankshafts, camshaft, heads, or blocks may be deducted from the core charge. This warranty is also VOIDED if the core is not returned if the core charge was waived up front on the initial purchase or the core charge is not paid in full at time of purchase.

## **WARRANTY BREAKDOWN IN SHORT FORM**

- Warranty is non-transferable unless otherwise ok'd per Xcalibur Diesel Performance (car dealer installation type scenario, etc)
- WARRANTY DOES **NOT** COVER BROKE CRANKSHAFTS, BROKE OR BENT RODS FROM ABUSE, CRACKED PISTONS, BURNT PISTONS, CUSTOMER RUNNING THE ENGINE OUT OF OIL, FUEL WASHING OF THE CYLINDERS, FUEL IN OIL ISSUES, BASICALLY ANY TYPE OF DAMAGE FROM ABUSE AND NEGLECT TO THE ENGINE OTHER THAN WHAT ITS DESIGNED FOR, ETC. If this happens we can refresh the motor for the customer back to our specs at a cheaper than new rate most times VS having to purchase another motor for full price and can provide a estimate prior if so.
- Injectors need to be at least tested with test results provided on BOSCH approved or whatever brand/type injector would use as a OE Test Bench. If you have 150k miles on your injectors have the money for testing and just buy OE Bosch Style injectors and be done with it. No injectors that are advertised on EBAY, Amazon, Etc as Bosch Injectors and cost \$1000 dollars are probably not a Bosch OE Injector but yet a cheap import relabeled as Bosch, Bosch Injectors from a Bosch Dealer, S&S Diesel, Exergy, etc will range from \$2200 and up depending on the type motor FYI. We can supply and use only S&S Diesel Motorsports for our fuel needs. If you question where your buying your injectors just ask we would be glad to tell you what to stay away from and companies to steer clear from that we have seen customers have non-stop issues with.
- A New oil cooler is a **MUST** on a new motor, save the time and skip the cheap rebuild kits from the parts house and just buy a OE equivalent assembly ready to bolt on.
- Warranty registration form must be completed and sent in via mail or email.
- Picture or receipt from a shop install displaying mileage required.
- Invoices / Test results for Injector testing and purchase of new OE Style injectors.
- Invoice for New Oil Cooler if not provided with the Engine required.
- If motor does have a failure we will provide a crate if needed to ship on and pay return shipping, but if the motor is not under warranty the customer will owe for return shipping of the engine and any associated fees.
- If any unauthorized disassembly of engine provided is present or so happens then warranty is voided.
- NO Labor paid under this warranty or reimbursements as stated above for towing, lodging, downtime, lost wages, etc.